

ipse Pensions

IPSE Member Journey - Retiree

IPSE has chosen Aegon as your pension provider. We've produced this journey so that you know what you can expect and when, if you join our pension scheme.



Transform Tomorrow

1

Aegon will send you an email containing a link to your Retiready website, along with a key features document and example illustration of your potential fund.

2

Aegon will then send you a verification email with a link to Retiready and a temporary password. Then up to 24 hours later they'll send you a welcome email from Retiready – from here, you can change your password to something you'll remember.



TOP TIP

Take a look at the Shortfall Calculator on the Retiready site to see if you're paying in enough to meet your retirement goals. You can also review the funds your pension is invested in to make sure they're suitable for you, and update any beneficiary information.

3

At this stage, check all of your details on Retiready are correct and take a look at 'Your documents' which is your own personal document library. Here you'll find your personal illustration, confirmation of application and all of the information and contractual documents you need. This keeps it all in one place for you and you can access it whenever you like.

There might be instances where Aegon need to contact you for further information. If they need to, they will write to you. Please make sure you respond to these as soon as you can to save any delays.

4

You will receive two pension statements by post every year from Aegon. An annual statement in April, and a six monthly update in October. Copies of your statements will also be added to your personal document library, so you can access them there too.

5

We'll also send you a statutory illustration once a year so you can see the value of your investments. Again, you'll also be able to access this in your personal document library on Retiready.



TOP TIP

Remember you can check the value of your investments at any time.